Quality and Environmental Policy

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Eunomia is committed to providing efficient, high-quality services to our clients and to achieving excellent environmental outcomes. Our goal is to 'walk the talk' by exemplifying high standards in our own practice.

We believe these goals are best delivered by setting out clear responsibilities and related actions for both the company and employees. To this end, we operate an ISO9001 and ISO14001 compliant Integrated Management System (IMS), and a systematic approach to standardise and streamline our work practices. The IMS sets out operational procedures, regularly updated targets and objectives, and methods for measuring performance.

We ensure that as a company we:

- Stay at the forefront of scientific, political, and societal thinking;
- Constantly develop our skills, knowledge and capabilities; and
- Continually improve our own Integrated Management System and its effectiveness, including policies and behaviours.

We ensure that our services:

- Meet or exceed our clients' expectations of quality;
- Fulfil applicable statutory, regulatory, contractual and other requirements;
- Improve environmental outcomes for clients; and

- Meet our own high standards of quality.

We ensure that our environmental behaviours fulfil applicable environmental compliance obligations and, where practicable, go beyond minimum requirements, taking account of:

- Environmental legislation and regulations;
- Corporate best practice; and
- Society's expectations.

Staff are expected to carefully consider the quality, environmental and social impact of their actions and are encouraged to play an active role in continuously improving the system.

We aim to minimise our environmental impacts insofar as it is within our capacity to control or influence them, and to continually improve our environmental performance, taking account of the environmental, operational and economic implications of available measures.
We are committed to protecting the environment and continually improving our environmental performance, including by:

- Minimising energy consumption;
- Procuring with consideration of the impacts of durability, re-usability, recyclability and embodied and consumed energy on product and service lifecycles;
- Actively reducing dependence on any form of travel by embracing communications technologies and challenging ourselves and our clients. Where travel is necessary, apply a 'travel hierarchy' to prioritise modes of transport with least impact;
- Preventing, re-using, recycling and composting as much of our waste as possible, in that order of priority; and
- Reducing and controlling pollution through the careful management of harmful substances emitted to the air and water environment.

We communicate this policy and relevant quality and environmental performance to the whole company and make this policy available to relevant interested parties.



Mike Bell, CEO, Eunomia Research & Consulting Ltd
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Version	Date	Lead	Feed-in Attained From	**Detailed Description** (including section name and page number(s))
V0.8	01/08/2024	Bethany Ledingham	Kate Thompson, Operations Team, Internal Comms Team, IT Team, BLT and Chairperson.	Reviewed and approved by Chairperson and BLT. NB: this is the first entry in version controlling. To be updated every year.
V0.9	16/07/2025	Bethany Ledingham	Kate Thompson, Operations Team, BLT and Chairperson.	Reviewed and approved by Chairperson and BLT.
V0.10	27/08/2026	Bethany Ledingham	Kate Thompson, Operations Team, BLT and Chairperson.	Reviewed and approved by CEO and Exec