



# Quality and Environmental Policy

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Eunomia is committed to providing efficient, high-quality services to our clients and to achieving excellent environmental outcomes. Our goal is to 'walk the talk' by exemplifying high standards in our own practice.

We believe these goals are best delivered by setting out clear responsibilities and related actions for both the company and employees. To this end, we operate an ISO9001 and ISO14001 compliant Integrated Management System (IMS), and a systematic approach to standardise and streamline our work practices. The IMS sets out operational procedures, regularly updated targets and objectives, and methods for measuring performance.

We ensure that as a company we:

- Stay at the forefront of scientific, political, and societal thinking;
- Constantly develop our skills, knowledge and capabilities; and
- Continually improve our own policies and behaviours.

We ensure that our services:

- Meet or exceed our clients' expectations of quality;
- Improve environmental outcomes for clients; and
- Meet our own high standards of quality.



We ensure that our environmental behaviours exceed the standards set by:

- Environmental legislation and regulations;
- Corporate best practice; and
- Society's expectations.

Staff are expected to carefully consider the quality, environmental and social impact of their actions and are encouraged to play an active role in continuously improving the system.

We aim to minimise our environmental impacts insofar as it is within our capacity to control them and as long as any improvements being sought do not imply excessive costs relative to the benefits achieved. We are committed to:

- Minimising energy consumption;
- Procuring with consideration of the impacts of durability, re-usability, recyclability and embodied and consumed energy on product and service lifecycles;
- Actively reducing dependence on any form of travel by embracing communications technologies and challenging ourselves and our clients. Where travel is necessary, apply a 'travel hierarchy' to prioritise modes of transport with least impact;
- Preventing, re-using, recycling and composting as much of our waste as possible, in that order of priority; and
- Reducing and controlling pollution through the careful management of harmful substances emitted to the air and water environment.

We communicate this policy and performance to the whole company and make all of our stakeholders aware of our policy objectives.



Joe Papineschi, Chairperson, Eunomia Research & Consulting Ltd  
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Version	Date	Lead	Feed-in Attained From	Detailed Description (including section name and page number(s))
V0.8	01/08/2024	Bethany Ledingham	Kate Thompson, Operations Team, Internal Comms Team, IT Team, BLT and Chairperson.	Reviewed and approved by Chairperson and BLT. NB: this is the first entry in version controlling. To be updated every year.
V0.9	16/07/2025	Bethany Ledingham	Kate Thompson, Operations Team, BLT and Chairperson.	Reviewed and approved by Chairperson and BLT.